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Title:	Ofsted Action Plan: Update on progress

Report	
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by:	Interim Director, Children's Services

Lead Officer:	Sam Philips Head of Projects and Executive Support
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Ward(s) affected:	All	Report for Non Key Decision:

1. Introduction

- 1.1 This paper was requested following on from the report submitted to CPAC in December 2014 by way of update on progress relating to the Ofsted inspection. It is now recognised that all continued improvement work relating to Looked after Children is taken forward via the LAC Sufficiency Development Board.
- 1.2 In May 2014 Haringey Children's Services and the Local Safeguarding Children Board were made subject to an unannounced Ofsted Inspection of Services for Children in Need of Help and Protection, Children Looked After and Care Leavers.
- 1.3 The inspection concluded on 11 June 2014 and Haringey were judged to be a robust 'Requires Improvement' grade.
- 1.4 There were 17 direct recommendations within the report for Haringey Children's Services, all of which were accepted by the local authority and addressed through the development and implementation of the Haringey Getting to Good Action Plan.
- 1.5 The plan was submitted to Ofsted on 21 October 2014 and on 5 November 2014 the local authority were notified that Ofsted confirmed



that the plan 'satisfactorily reflects the recommendations and priorities of the inspection report'.

1.6 Recommendations have subsequently been incorporated into service delivery plans across the directorate to ensure that requirements are embedded within all service delivery and improvement activity.

2. Ofsted Recommendations relating to Looked After Children

a. Ensure that sufficient in-house a	
carers are recruited, so that mor	
children and young people can l	ive nearer to their numbers of
communities, if appropriate	our in-house
	foster carers
	and reduced
	the number of
	IFA
	placements.
b. Ensure that all looked after your	g people have a This is an
pathway plan which is produced	
that they know and understand t	
recognise its relevance in suppo	
progression into independence	
	place
c. Ensure that life story work is co	
opportunity, so that looked after	
their life journey in the care syst	
	action plan in
	place
d. Ensure that risks posed to looke	
young people are comprehensiv	
documented and reviewed, takin	
changing age and stage of their	
managers and social workers co	
histories of children and relevan	U
making medium- and long-term	
	improvement
	in this area
	and others.
	There is
	further work
	to do.
e. Ensure that the role of the Indep	endent Reviewing The role of
	2



Officer (IRO) is enhanced so that they properly	the IRO has
challenge drift and delay in plans and escalate	been
concerns about the quality of service provision, so	strengthened
that risks posed to specific groups of children and	by
young people are known and understood and action	introducing
is taken.	strengthened
	mechanisms
	and tools.
	The QA unit
	itself has
	been re-
	engineered to
	make it more
	robust.
f. Ensure that all looked after children and care leavers	A guide book
know and understand their rights and entitlements	and a DVD
and know how to make a complaint, to ensure that	has been
their needs are fully understood and acted on	produced
	with some of
	our LAC and
	this has been
	disseminated.
g. Ensure that care leavers are informed about their	A guide book
health histories and that they know and understand	and a DVD
the arrangements to access their health records	has been
should they need to in later life.	produced
	with some of
	our LAC and
	this has been
	disseminated.

In addition, there has also been significant activity and improvement since the inspection across the whole journey of the child. In relation to Looked After Children this includes;

2.1

- The rate of Children in Care has safely reduced to be more in line with our statistical neighbours (in October 2014 this figure was 514 – in May 2015 the figure is 453).
- Performance has improved on the Initial Child Protection Conferences held within 15 working days. Performance in October was 54%; this month the performance has reached 94%. This



means that child protection concerns are addressed in a timely and effective way.

- Through the work of the sufficiency board a review of panels for our looked after children has been undertaken to ensure that decision making and outcomes are as robust and effective as possible.
- Mosaic has been successfully implemented which means the case management system used by social care staff is updated and will yield a number of process benefits.
- There has been a consistent reduction in looked after children placed in IFA placements.
- Special Guardianship Orders have increased.
- The Quality Performance Network has been established. This brings together all senior managers in Children's services to review and monitor service delivery in terms of both performance and quality.
- The evaluation programme has been fully implemented and the service has just completed the third evaluation cycle, with recommendations taken forward as part of our continuous improvement agenda.
- 2.2 It is anticipated that Haringey Children & Young Peoples Service could be inspected next in 2016; this is indicative and based upon the HMI's three year regime.
- 2.3 Through the Quality Performance Network (and all CYPS improvement forums) the service maintains its 'readiness for inspection'.